University Technology Advisory Group (uTAG) Meeting Agenda
Wednesday, September 11, 2024 • 3:00 PM / 15:00

Attendance

Lani Garcia	Khaing Saw	Katy Valentin	Megan Owens	CITR has no tech rep	Dawn Sweet
Linda Prosise	Isaac Hunter Dunlap	Public Safety not filled as they have a tech rep	Bridget Sheng	Chad Sperry	Thomas Oliver Rosner
Ketra Roselieb	Rachael Beaudry	Nicholas Katz	Rebel Mickelson	Peter McMeekan	
Holly Sutton	Dana VanBebber	Benjamin Beach	Charles Chadwell	Jason Kubis	
Curtis Williams	Dennis DeVolder	Sonya Hicks	Nicholas Loisha		
	Alexander Grosstephan	Beth Hansen	Donald McLean	CIO vacant	
Keith Boeckelman	Joe Roselieb	Yeongkwun Kim	James McQuillan	Dan Romano	
Craig Conrad	Christopher Pynes	George Mangalaraj	Harrison Dehnert	Robert Emmert	
Lorette Oden	Kristen Rogers	Fac Senate CBT_2026	Patty Mason	Jeremy Merritt	
Rashmi Sharma	Rita Moore	Fac Senate COEHS_2027	CBT has no tech rep	Jeffrey Calhoun	

Guest: Jacob Buhs

Upcoming Technology Maintenance
    uTech Systems 9:00 PM – 6:00 AM / 21:00 - 6:00, Friday evening - Saturday morning
    Mainframe – 7:00 PM – 9:00 PM / 19:00 - 21:00, Sunday evening

Events
    Sep 26, Thu. - BOT Meeting Macomb
    Sep 27, Fri. - BOT Meeting Macomb
    Oct 4, Fri. - Fall Break
    Oct 9, Wed. - uTAG Meeting

Oct 11, Fri. - BOT Retreat Macomb
Nov 3, Sun. - Daylight Saving Time Ends
Nov 13, Wed. - uTAG Meeting
Dec 5, Thu. - BOT Meeting Macomb
Dec 6, Fri. - BOT Meeting Macomb
— 2025 —
Feb 19th, Wed. - uTAG Meeting
Mar 9th, Sun. - Daylight Saving Time Starts
Mar 12th, Wed. - uTAG Meeting
Apr 9th, Wed. - uTAG Meeting
Sep 10th, Wed. - uTAG Meeting
Oct 8th, Wed. - uTAG Meeting
Nov 2nd, Sun. - Daylight Saving Time Ends
Nov 12th, Wed. - uTAG Meeting

Prior Meeting: April 10, 2024

Meeting started at 3:03 PM / 15:03

Agenda

1. uTAG Coordinator (Thomas Oliver Rosner)
    Welcome
    If there are any membership changes, please email me to get it updated
2. CIO update (Robert Emmert)
    Greg Kain has left the institution, CIO duties being shared by Robert Emmert, Stacie Hunt and Jeremy Merritt for the interim
    cio@wiu.edu email address established as central point of contact
3. IT Governance (ITG) update (Robert Emmert)
    No updates
4. Demo (Overview of WIU mass communication capabilities, Alisha Looney)
    Using regroup for emergency messages, 5 people are authorized to create such emergency notifications, cost about 18k - 20 k per year
5. Demo (Overview of uTech Change and Problem Management, Jacob Buhs)
    Change Management is a uTech process designed to document and control the implementation of all changes made to any uTech owned or managed devices or applications and to mitigate risks that may come from them.
6. ERP implementation – (Stacie Hunt)
    Regent Education Financial Aid system implementation
    Phase 1 for the Student Portal went live June 12, 2024.
    Phase 2 for the Award Letters went live August 1, 2024.
    Phase 3 for aid disbursement went live August 28,2024.
    We disbursed aid from Regent on September 5, 2024.

Implementation of the Technolutions Slate CRM for Admissions, Enrollment, Student Success, and Advising.

We started sending welcome emails to enrolled students at the beginning of the Fall 2024 semester.

We hope to start processing Fall 2025 and Spring 2025 admission applications in October 2024.

Advancement is scheduled to go live July 2025.

Ellucian Colleague Implementation

Many Ellucian engagements underway concurrently: CORE, Financials, HR/Payroll, Admissions, Curriculum, Registration

Technical setup in progress: System Access, Role definitions, LDAP Configuration, Insights Reporting training, Data Migration, Integration Architecture and Planning, Ellucian Experience portal creation, Ethos data connections.

7. University Technology updates

Network and Data Center and Information Security (Dan Romano)

Cyber Insurance requirement for MFA for Gmail login

Union fully covered for wireless (Grand ballroom room, etc)

QC Technology (Jeff Calhoun)

Early Learning Center - Robert Emmer4.

QC Campus changes impact on QC Technology

Classrooms being taken offline in QC Complex A and B

Faculty office relocation into Riverfront Hall and QC Complex C

User Support Services (Robert Emmert)

Windows 10 End

Webinar Registration System Change - Due to system failure we have changed our location and process for webinar registration. View current offerings and register at: http://www.wiu.edu/otl/events

Online Student Resources Site - If you have not, please share the following with your online students through your online courses and syllabi, wiu.edu/onlineresources/