University Technology Advisory Group (uTAG) Meeting Minutes
PM

Present (27): Allwardt, Debra; Alveshere, Andrea; Borries, Tammi; Cordes, Christopher; DeVolder, Dennis; Eck, Jeff; Ekanayake, Amy; Emmert, Robert "Bob"; Fox, Lysa; Hemphill, Hoyet; Hunt, Stacie; Kim, Yeongkwun; Macchi, Stacey; McGlasson, Dylan; McMeekan, Peter; Merritt, Jeremy; Oden, Lorette; Renner, Ted; Romano, Dan; Rosner, Thomas; Saw, Khaing; Sheng, Bridget; Shin, Il-Seop; Skien, Krista; Sowinski, Michael; Sweet, Paul; Buhs, Jacob;

Upcoming Technology Maintenance
uTech Systems 9:00 PM   6:00 AM, Friday evenings and Saturday mornings
Mainframe   7:00 PM   9:00 PM, Sundays

Events
October 8, 2021, Fall break (No classes)

Agenda

1. MFD Update
    Most devices have been installed
        Project nearly completed after a busy summer of work. This was a long project with lots of hurdles, but the new devices should be working. Any questions or comments can be directed to Bob Emmert or the Support Center.
2. Student printing stipend implementation
    Feedback and discussion with Jacob Buhs
        New model was implemented over the weekend, allowing students two free weeks of printing to help keep the chaos down.
        Students have an allowance of 250 sheets/year, and will cost $0.10/sheet after that from Rocky Dollars.
        SGA approved the plan last academic year.
        Computers have been configured to pop up the print stipend balance.
3. CIO update
    No new updates
4. IT Governance (ITG) update
    No new updates
5. ERP implementation   Stacie Hunt
        We continue to work with Unifyed on system enhancements and bug fixes for Engage and Admit. If all goes well in the next Engage release, we hope to put Engage and Yoda into production in the middle of October and announce it to the campus community during our ERP Town Hall meeting that we plan to hold at

the end of October. Any questions can be directed to Stacie Hunt and Brenda Parks.

<u>Unifyed Roadmap</u>

Unifyed Verify - Implemented
Unifyed Student Engage - In Progress
Unifyed Student-Admit - In Progress
Unifyed Yoda - In Progress
Unifyed Event Management System
Unifyed Student - Manage
Financial Aid Application (PowerFAIDS)
Finance Implementation (SAP ByDesign or Microsoft Dynamics)
HR Implementation (SAP ByDesign or Microsoft Dynamics)
Payroll Implementation

6. University Technology updates

Network and Data Center (Dan Romano)
No new updates

QC Technology (Jeff Calhoun)
No new updates

User Support Services (USS) (Robert Emmert)
Learning Spaces was able to upgrade 185 rooms
Some of those rooms received a large format display
All the rooms have some level of Zoom capabilities
TSS has install nearly all of the computers from the spring CARES funding
We are working with the Colleges and the Provost to determine who will be receiving a laptop in the next round of replacements
Anyone who received a new monitor with the replacement and is experiencing lines in the display. Please contact the support center because we now have a fix for it.

Business Applications (Robert Emmert)
No new updates

Administrative Information Management Systems (Stacie Hunt)
You will soon begin seeing students' preferred first name in various locations throughout our system. Students have been supplying their preferred first name (if different from their legal name) on their admission application, and we are now making this data available in WIUP and MVS. We are also working with the Infrastructure Team to make this information available within LDAP. If everything goes as planned, we will make the students' preferred first name visible on STARS, Western Online, and other locations on Wednesday, September 8th.

Web Services (Jeremy Merritt)
No new updates

CAIT (Paul Sweet)

No new updates this month
Information Security (Brian Andrews)
No new updates

Open discussion or new business

Newly published incident/outage dashboard:
http://www.wiu.edu/university_technology/status/index.php
University Technology liaison/early adopter program to be announced
Bitlocker is continuing to be installed on WIU machines.
Opt-in notifications